

# ANDERSEN® STORM DOORS

## PRODUCT LIMITED LIFETIME WARRANTY

**DOOR FRAME:** Emco Enterprises LLC (Emco), an Andersen company, warrants the door frame, hinges, and painted finish on Andersen® aluminum storm door products to be free from defects in manufacturing, materials, paint adhesion, or workmanship, under normal use, for as long as the original consumer purchaser owns the home in which the door was initially installed.

**COMPONENTS:** Emco warrants the non-glass and non-insect screen fabric components of Andersen® storm doors (including brass and nickel hardware finish and the mechanical functions of balancers, locksets, closers, windows and insect screens) to be free from defects in manufacturing, materials and workmanship for a period of five (5) years from the date of original retail purchase or for as long as the original consumer purchaser owns the home in which the door was initially installed, whichever is shorter. Insulated glass is also warranted for a period of five (5) years not to develop, under normal conditions, any material obstruction of vision resulting from manufacturing defects or as a result of premature failure of the glass or hermetic seal.

In the event a door frame, hinges, insulated glass or a component fails as a result of a defect in manufacturing, materials or workmanship within the limited warranty period specified above, and upon written proof of purchase, EMCO, at its option, will provide a replacement door frame, hinge, insulated glass unit and/or components without charge – installation is not included. Such replacement or repair is warranted for the remainder of the original limited warranty period. Please locate the door serial number and written proof of purchase and contact Emco Consumer Support at 1-800-933-3626. Warranty claims made one (1) year after purchase are subject to a flat processing fee.

## “OOPS-PROOF” INSTALLATION LIMITED WARRANTY

Emco Enterprises LLC (Emco), an Andersen company, warrants that any part lost or mis-cut during the original installation of your Andersen storm door will be repaired or replaced at no additional charge within ninety (90) days of the date of original purchase. This limited warranty will not apply if the part has been misused, abused or altered. Cutting parts not specified by the installation guide or mis-drilled parts are not included in this warranty.

In the event a part is lost or mis-cut within the limited warranty period, Emco, at its option, will provide the appropriate replacement part – installation is not included. Please locate the door serial number and written proof of purchase and contact Emco Consumer Support at 1-800-933-3626.

### No Other Warranties or Representations

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ALL WARRANTIES ARE LIMITED TO THE APPLICABLE STATUTE OF LIMITATIONS, BUT IN NO CASE WILL EXTEND BEYOND THE LIMITED WARRANTY PERIODS SPECIFIED ABOVE. EMCO EXCLUDES AND WILL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF CONTRACT, TORT OR OTHERWISE. THE REMEDY OF REPAIR OR REPLACEMENT OF THE ACTUAL PURCHASE PRICE OF THE PRODUCT PROVIDED BY THIS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY WITH RESPECT TO AND ANY AND ALL LOSS OR DAMAGE.

This Limited Warranty is only applicable in the U.S.A. (i.e. the fifty states and the District of Columbia). This Limited Warranty gives you specific legal rights, and you may have other rights which vary from state or state or province. Some states do not allow the exclusion of incidental and consequential damages, or limitation of incidental or consequential damages or limitations of the duration of an implied warranty, so

the above limitations or exclusions may not apply to you. If any specific term of this Limited Warranty is prohibited by any applicable law, it shall be null and void, but the remainder of this Limited Warranty shall remain in full force and effect.

What is NOT covered by this limited warranty: damage caused by 1) improper installation, maintenance, or use; 2) chemicals or airborne pollutants, such as salt or acid rain; 3) acts of God, including wind damage; 4) products not manufactured by Emco.

Emco Enterprises LLC is a wholly owned subsidiary of Andersen Corporation. Emco manufactures and supports the limited warranties covering Andersen® Storm and Screen Doors.

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